

Care1st Health Plan Arizona Access to Behavioral Health Care for PCPs

- **Care1st Access:** **During Business Hours**
 - Behavioral Health Coordinator (BHC) at 602-778-1800 x 1834*
 - Behavioral Health Assistant (BHA) at 602-778-1800 x 1826*

- **Crisis Services:** **Call 911**
 - Imminent Danger To Self (DTS)
 - Imminent Danger To Others (DTO)

Magellan 24-Hour Crisis Line 602.222.9444 or 800.631.1314 (toll-free) or 602.274.3360 (TTY)

 - Suicidal Intent
 - Homicidal Intent
 - Extreme Psychosis
 - Medical Detox (Alcohol, Pain Medications, Heroin, Methadone)

- **Magellan RBHA:** **Magellan 24-Hour Customer Service Line 800.564.5465 or 602.914.5809 (TTY)**
 - Member Self-Referral
The member may call Magellan directly, select a language preference, and speak to a Member Services team member who will assist in setting up an intake evaluation at an agency close to the member's home or work.

Magellan Fax Line 866.892.5023 for Behavioral Health Services Referral Form

 - PCP/Provider Referral
The provider can fax the Behavioral Health Services Referral Form directly to Magellan to request behavioral health services for a member. This form may be found at the Care1st website at www.care1st.com/az, under "Providers' tab, then "Forms".

* If you have any questions regarding behavioral health issues, please feel free to call Care1st at the phone numbers listed above. You may provide these phone numbers to patients, as well, if they need any assistance.