

11/21/2011

DEPENDABLE MEDICAL TRANSPORT SERVICES AVAILABLE FOR NONEMERGENT FACILITY TO FACILITY TRANSPORTATION

Dear Care1st & ONECare Network:

Care1st & ONECare are partnering with Dependable Medical Transport (DMTS) to provide transportation services to Care1st and ONECare members. Our goal is to use DMTS as often as possible for hospital discharges and facility to facility transports. The information below outlines the transports that DMTS is equipped to handle.

DMTS Transport Scheduling Ph. 602-235-2255 Toll Free 866-216-3687

DMTS Background and Service Provided:

1. Operates 24/7 365 days/year and specializes in nonemergent ambulatory, wheelchair and stretcher transports.
 - Handles nonemergent transports that require no medical monitoring (no equipment IE: trachs, vents, IVs must be capped during transport)
2. Provides routine oxygen transports including offering an oxygen delivery service.
 - Oxygen must be ordered by a physician as self regulating to include the liter flow up to 15 liters
3. Provides standard and bariatric wheelchairs up to 24 inches. Wheelchair lift capacities up to 800 lbs and chairs up to 34 inches.
4. Provides standard stretchers up to 500 lbs and bariatric stretchers up to 750 lbs (all bariatric stretcher vans are staffed with a 2-man crew). DMTS can handle bariatric stretchers up to 41 inches.
5. “Door through Door” service – DMTS goes to the member’s door when picking the member up and ensures the member is delivered through the door of the provider/facility and checked in with appropriate staff.
6. Conducts ongoing education and training for service staff including CPR, first aid, ADA, defensive driving, senior sensitivity certification, and behavioral health. Also conduct fingerprint and background clearance and ADOT approved drug testing.
7. Call center and dispatch system includes real-time GPS in every vehicle and live routing.

If you have any questions after reviewing this communication, please call our Provider Network Operations Team at the numbers below. Thank You!