

5010 837 Helpful Hints

Dear Care1st Providers and Billing Staff,

Effective 1/1/2012, trading partners are required to cease sending electronic transactions in the 4010 format and begin to send electronic transactions in the 5010 format. Care1st is currently testing with direct trading partners as well as several clearing houses such as Emdeon, XIFIN, DSG, and SSI. We encourage you to reach out to your respective clearinghouse to obtain specific instructions from them to ensure you understand how the change to 5010 may impact how you submit data to them and receive data from them.

Listed below are some of the larger impact changes from 4010 to 5010 that you should be aware of:

- **Service and Billing Address:** The service and billing address can no longer contain a post office box or lock box, and instead must be a physical address associated with the NPI subpart. However, the pay-to address may still contain a post office box or lock box.
- **State and Postal Codes:** State and zip codes are required only when the address is in the U.S. or Canada. State and postal codes are currently required whenever an address is reported. In order to support foreign claims, the rules have been changed from "Required" to "Situational" when the address is in the U.S. or Canada. In addition, the postal codes must be a 9-digit code for Billing and Service Facility Location Addresses.
- **Rendering Provider Tax Identification Number:** The Rendering Provider Tax Identification Number has been removed. The only primary identification number allowed is the NPI when the Rendering Provider is eligible for an NPI. The Secondary Identification Numbers are only for atypical providers (e.g. non emergent transportation) and in that situation we recommend you use the G2 (payer assigned) qualifier.
- **Number of DX Codes on a Claim:** In preparation for the migration to ICD-10 Diagnosis Codes, where more codes may be needed to report the patient's condition, the maximum number of Diagnosis Codes that may be billed electronically was increased from 8 in 4010 to 12 in 5010. In addition, the Diagnosis Code is now "Required" on all claims.

If you have questions on the transition from the 4010 transaction set to the 5010 transaction set, please contact Provider Network Operations at the numbers listed below.

Thank you!

Provider Network Operations
Phone 602.778.1800 or 866.560.4042 (Options in order: 5, 7)
Fax 602.778.1875

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