

December 15, 2010

Care1st & ONECare 2010 Holiday Hours Notice (Includes Bridgeport information for Dental Practices)

Dear Care1st & ONECare Providers and Office Staff:

We want to make you aware of the following:

Monday, December 20, 2010

Dental offices please note that Bridgeport's office will close at 12:30 p.m. while its phones and servers are taken down for an IT/Communications move. Bridgeport will reopen the next morning, Tuesday, December 21 at 7:00 a.m. If you have an urgent or emergent request the afternoon of the 20th, you may call Bridgeport at 800.429.0495 and assistance will be available.

Thursday, December 23, 2010

Our office will close at 12:00 p.m. for the Christmas holiday.

- For urgent pharmacy requests after 12:00 pm, limited staff will be available. Please call 602.778.1800 (Options in order: 5, 5)
- All other requests will be handled during regular business hours on Monday, December 27th
- Dental offices please note that Bridgeport's office will be closed for the day

Friday, December 24, 2010

Our office will be closed for the Christmas holiday. Dental offices please note that Bridgeport's office also will be closed.

Thursday, December 30, 2010

- Claims Customer Service will be available from 8:00 a.m. - 12:00 p.m. at 602.778.1800 (Options in order: 5, 4).
- The rest of our office will be open during regular business hours with limited staff.
- Dental offices please note that Bridgeport's office will be closed for the day.

Friday, December 31, 2010

Our office will be closed for the New Year's holiday. Dental offices please note that Bridgeport's office also will be closed.

All of us here at Care1st & ONECare wish you a wonderful holiday season and we
Thank You very much for the care you provide to our members.

Provider Network Operations
Phone 602.778.1800 or 866.560.4042 (Options in order: 5, 7)
Fax 602.778.1875

Visit our website at www.care1st.com/az