

PROVIDER MANUAL UPDATES

March 12, 2010

Dear Care1st Practitioners and Staff:

The following sections of the Care1st Provider Manual are updated (March 2010 revision date) and are available on our website:

Section	Title	Updates
I	Introduction	Updated Care1st lines of business
II	Quick Reference Contact List	<ul style="list-style-type: none"> • Department phone and fax numbers • DME & Medical Supplies • Enteral • Home Infusion
V	Eligibility and Enrollment	<ul style="list-style-type: none"> • Removed HIFA member information
VI	Covered Services	<ul style="list-style-type: none"> • Hospice • Healthcare Group (HCG) Covered Services removed (Care1st no longer participates in HCG as of 1/1/2010)
XII	Healthcare Group	<ul style="list-style-type: none"> • Section Deleted (Care1st no longer participates in HCG as of 1/1/2010)

To access the Care1st Provider Manual:

1. Go to www.care1st.com/az/
2. Click on the “Providers” tab
3. Click on “Provider Manual” in the drop down menu under the “Providers” tab

If you do not have access to the internet and need a hard copy of the manual, please contact Provider Network Operations at the number below.

Thank you!