

January 6, 2010

HEALTHCARE GROUP (HCG) REMINDER

Dear Care1st HCG Practitioners and Office Staff:

Effective January 1, 2010 Care1st no longer participates in the HCG program.

All Care1st HCG members were transitioned on or before January 1, 2010 to Mercy Healthcare Group. Members do have the option to contact HCG directly and switch from Mercy Healthcare Group to University Physicians Healthcare Group. Contact information for both plans is listed below:

Health Plan	Phone #
Mercy Healthcare Group	602.798.2800 Option 2 = Provider Menu Once in Provider Menu: Option 1 = Eligibility Option 3 = Prior Authorizations
University Healthcare Group	800.582.8686 Option 4 = Eligibility and Prior Authorizations

PLEASE NOTE: This announcement does NOT change in any way Care1st's participation as an AHCCCS plan nor does it affect ONECare, our Medicare Advantage product.

Care1st thanks you for your support and your participation in our HCG network over the last five years and we look forward to continuing our relationship for our Care1st AHCCCS (Acute and DDD) and ONECare (Medicare) lines of business.

If you have any questions regarding this notification, please contact Provider Network Operations at the numbers listed below.

Thank You!

Provider Network Operations
Phone 602.778.1800 or 866.560.4042 (Options in order: 5,7)
Fax 602.778.1875

Visit our website at www.care1st.com/az