

## CHANGES TO CARE1ST & ONECARE PRIOR AUTHORIZATION FAX NUMBERS

December 30, 2009

Dear Care1st & ONECare Physicians, Dental Providers, Hospitals, Skilled Nursing Facilities and Office Staff:

We continue our efforts to focus on service improvements. As part of this focus, effective Monday, January 4, 2010, we are expanding our prior authorization request fax numbers to allow for quicker sorting, inputting and faster turn around time. The table below outlines each fax number:

Department	Status	Fax Number
Prior Authorization – Medical (Physician and Outpatient Requests)	No Change!	602.778.1838
Hospitals & Skilled Nursing Facilities Notifications/Prior Authorization Requests	New!	602.778.8386
Prior Authorization - Pharmacy (includes nonformulary medication requests, etc.)	New!	602.778.8387
Prior Authorization - Dental	New!	602.778.8394

If you have any questions, please contact Provider Network Operations at the numbers noted below.

**Thank you!**