

November 4, 2009

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HEALTHCARE GROUP (HCG) UPDATE

Dear Care1st HCG Practitioners and Office Staff:

Due in part to shrinking enrollments in the State of Arizona's HCG program, effective January 1, 2010 Care1st will no longer participate in the HCG program.

To make this a seamless transition, HCG members currently enrolled in Care1st HCG will be transitioned on January 1, 2010 to either Mercy Healthcare Group or University Physicians Healthcare Group.

PLEASE NOTE: This announcement does NOT change in any way Care1st's participation as an AHCCCS plan nor does it affect ONECare, our Medicare Advantage product.

Care1st thanks you for your support and your participation in the HCG program over the last five years, and looks forward to continuing our relationship with both Care1st AHCCCS (Acute and DDD) and ONECare lines of business.

If you have any questions regarding this notification, please contact Provider Network Operations at the numbers listed below.

Thank You!

Provider Network Operations
Phone 602.778.1800 or 866.560.4042 (Options in order: 5,7)
Fax 602.778.1875

Visit our website at www.care1st.com/az