

PROVIDER MANUAL UPDATES

November 10, 2009

Dear Care1st Practitioners and Staff:

The following sections of the Care1st Provider Manual are updated (November 2009 revision) and are available on our website:

Section	Title	Updates
II	Quick Reference Contact List	AHCCCS Provider Registration contact number
VI	Covered Services	<ul style="list-style-type: none"> Dental Guidelines Links to information on the AHCCCS website Family Planning Services - a federally mandated Sterilization Consent Form is required for vasectomies; Mifepristone Clarification
IX	Medical Operations	<ul style="list-style-type: none"> Outpatient Laboratory Services Links to information on the AHCCCS website Denture coverage (21 years and older)
XI	Billing, Claims and Encounters	<ul style="list-style-type: none"> Assistant Surgeons Links to information on the AHCCCS website
XII	Fraud, Waste and Abuse	Links to information on the AHCCCS website

To access the manual:

1. Go to www.care1st.com/az/
2. Click on the “Providers” tab
3. Click on “Provider Manual” in the drop down menu under the “Providers” tab

If you do not have access to the internet and need a hard copy of the manual, please contact Provider Network Operations at the number below.

Thank you!