

| Covered Services | Special Comments | Prior Authorization Requirement | |
|--|--|-----------------------------------|------------------------------|
| | | Care1st AHCCCS & DDD | ONECare |
| Allergy Testing and Treatment | | Yes | Yes |
| Audiology Testing | | None | None |
| Chiropractic Services | | Yes | Yes |
| Cosmetic & Plastic Surgery | Includes Reconstructive Surgery | Yes | Yes |
| Dental Services | | Refer to "At A Glance Guidelines" | Refer to Summary of Benefits |
| Dental Trauma | | | Yes |
| Diabetic Education | | Yes | Yes |
| Diagnostic Testing | EMG, EP testing, heart caths, nerve conduction studies, nuclear cardiac stress test, TEE, tilt table | Yes | Yes |
| Dialysis | Notification required for the Initial start only | Yes | Yes |
| DME (Orthotics & Prosthetics see pg 2) | Items may be obtained by contacting Plan's preferred DME provider | None | Yes |
| EEG | | None | None |
| Endoscopy | (i.e. colonoscopies, colposcopies, EGDs, etc.) (if performed by PAR provider @ PAR facility) | None | None |
| Enteral/Tube Feed | Services may be obtained by contacting Plan's preferred Enteral provider | Yes | Yes |
| Experimental Procedures | | Not Covered | Not Covered |
| Family Planning | Includes services performed in office | Self Referral | Self Referral |
| Genetic Testing | | Yes | Yes |
| Home Health | Services may be obtained by contacting Plan's preferred Home Health provider | None | Yes |
| Hospice/End of Life Services | Prior Auth required for Care1st AHCCCS & DDD; Notification required for ONECare | Yes | Yes |
| Hospital Admissions | Fax notification to 602.778.8386 | Yes | Yes |
| Home Infusion | Services may be obtained by contacting Plan's preferred Home Infusion provider *Prior authorization required for IVIG and Remicade | *None | Yes |
| Injectibles (In office) | Prior authorization not required if allowed amount is \$500 or less as per PAR provider fee schedule UNLESS procedure is noted elsewhere w/in this document as requiring prior authorization Prior authorization for Chemotherapy injectibles not required if allowed amount is \$1000 or less as per PAR provider fee schedule | Yes | Yes |
| In-office procedures | Prior authorization not required if allowed amount is \$500 or less as per PAR provider fee schedule. The exceptions to this requirement are: If procedure is less than \$500 but noted elsewhere w/in this document as requiring prior auth, prior auth IS required. If procedure is greater than \$500 but noted elsewhere w/in this document as NOT requiring prior auth, procedure does NOT require prior auth. | Yes | Yes |
| Inpatient Procedures/Surgery | | Yes | Yes |

Please verify eligibility and benefits prior to rendering services for all members. Payment, regardless of authorization, is contingent on the member's eligibility at the time service is rendered.

NON-PAR PROVIDERS & FACILITIES REQUIRE PRIOR AUTHORIZATION FOR ALL NON-EMERGENT SERVICES

Care1st and ONECare
PRIOR AUTHORIZATION GUIDELINES
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| Covered Services | Special Comments | Prior Authorization Requirement | |
|---|--|--|---|
| | | Care1st AHCCCS & DDD | ONECare |
| Insulin Pump & Tubing | | Yes | Yes |
| Mirena IUD | Prior authorization required; refer to clinical guideline | Yes | Yes |
| Observation | Fax notification to 602.778.8386 | Yes | Yes |
| Obstetrical Care | Member may self refer for initial visit. Subsequent OB care requires authorization w/in 30 days of the initial visit | Yes | Yes |
| Oral Surgery | | Yes | Yes |
| Orthotics & Prosthetics | | Yes | Yes |
| Outpatient Mental Health | | PCP Referral or Self Refer to Magellan | Yes |
| Outpatient Rehab | *PT/OT/ST, Pulmonary Rehab, Cardiac Rehab *PT/OT/ST prior authorization is required for <u>all</u> DDD members & AHCCCS members under 21. PT for AHCCCS adults 21 & older does not require prior authorization. *As a reminder, OT/ST is NOT covered for AHCCCS & DDD members 21 years & older | *Yes | Yes |
| Outpatient Substance Abuse | | Not Covered | Yes |
| Outpatient Procedures (Includes medical & diagnostic procedures) | All outpatient procedures require prior authorization UNLESS the procedure is noted elsewhere within this document as not requiring prior authorization | Yes | Yes |
| Pain Management | Includes epidurals and nerve blocks | Yes | Yes |
| Pharmacy Services | Non-formulary drugs. Fax request to 602.778.8387 | Yes | Yes |
| Preventive Care | Includes Well Man, Well Woman and Well Child Care *Well exams for AHCCCS & DDD adults 21 years & older are not a covered benefit. | *Self Referral | Self Referral |
| Radiation Oncology | Includes services performed in office | No | No |
| Radiology | CT / MRI / MRA / PET / Dexa / Hida scans / Bone Mass Measurements MUGA scans / 3D Ultrasounds Radiology procedures NOT performed at a preferred site (see <i>Radiology Grid for list of preferred sites</i>) | Yes | Yes |
| Skilled Nursing Facility | Fax request to 602.778.8386 | Yes 90 day limit per plan year | Yes 100 day limit per benefit period |
| Sleep Studies | | Yes | Yes |
| Specialist (Consults / Follow-up visits, Procedures & medical services) | Allergy, Chiropractic, Dermatology, Ophthalmology, Plastic Surgery and Podiatry (<i>other specialties require PCP referral only</i>) | Yes | Yes |
| Sterilization Procedures | Vasectomy & Tubal Ligation (Signed federal consent form must be included with prior authorization request) | Yes | Yes |
| Transplants | | Yes | Yes |
| Transportation | Non-emergent medically necessary transportation (includes interfacility transport) | Yes | No Benefit |
| Urgent Care | Member may self refer to PAR urgent care centers | Self Referral | Self Referral |
| Wound Care | Including Negative Pressure Wound Therapy | Yes | Yes |

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